Subject: RE: Draft FAQs
Date: Wednesday, July 8, 2015 1:47:23 PM Pacific Daylight Time
From: Jessica Lall
To: Priscilla Hsu, Laura Hill
CC: Jessica Mandelbaum, Sergio Urena, Victor Gonzalez

Here are my comments – we want to keep it to what the BID does vs other:

- When do I call the BID team?
- When do I call 9111
- How do I report a safety issue
- How do I report a clean issue
- What is the safe team do?
- What does clean do
- How do I sign up for newsletter?
- How do I sign up for mtg notices?
- What does safe NOT do?
- What does clean NOT do?
- Can officers go on private property?
- How do I report a nuisance complaint?
- Question that gets to “escort” service?
- How do I request the kiosk?
- How do I request the tables/chairs
- How do I request to use the BID conference office?
- What do the rest of the people on the BID do?
- How do I get involved with the BID?
- How do I request my tree’s get trimmed?
- How do I request pressure washing? – drought, we only do as needed, so call request human health issue
- How do I complain about a street vending?
- How do I find out about street closures?
- How do I find out about filming closures?
- How do I find out about construction notices?
- Bulky Items
- Graffiti
- Dog waste stations
- How do I register my business?
- How do I advertise with the BID
-

Jessica Lall
South Park BID
Celebrating 10 Years
o. 213 663 1112
c. 213 820 0837

24/7: 866 560 9346

From: Priscilla Hsu
Sent: Wednesday, July 08, 2015 8:49 AM
To: Jessica Lall; Laura Hill
Cc: Jessica Mandelbaum; Sergio Urena; Victor Gonzalez
Subject: RE: Draft FAQs

Well that's a little embarrassing. Attached this time!

Priscilla Hsu
South Park BID
Celebrating 10 Years
o. 213 663 1120

24/7: 866 560 9346

From: Jessica Lall
Sent: Wednesday, July 08, 2015 7:20 AM
To: Laura Hill
Cc: Priscilla Hsu; Jessica Mandelbaum; Sergio Urena; Victor Gonzalez
Subject: Re: Draft FAQs

I didn't get it either.

Thanks,

Jessica Lall
Celebrating 10 years
South Park BID

Office: 213-663-1112
Cell: 213-820-0837

Sent from my iPhone

On Jul 7, 2015, at 10:27 PM, Laura Hill <laura@southpark.la> wrote:

> Hi Priscilla,
>
> Thank you for working on this! Would you mind resending the attachment to me? It did not come through. Not sure if any others on this chain are having the same issue.
>
> Best,
> LH
>
> Laura Hill
> Communications and Policy Manager

South Park Business Improvement District
Celebrating 10 Years
1333 South Hope St, Los Angeles, CA 90015
laura@southpark.la | o. 213 663 1110 | c. 314 956 4425
www.southpark.la | fb.com/southparklosangeles | @southparkla
24/7 DISPATCH: 866-560-9346

From: Priscilla Hsu <priscilla@southpark.la>
Date: Tuesday, July 7, 2015 6:41 PM
To: Jessica Lall <jessica@southpark.la>
Cc: Jessica Mandelbaum <jmandelbaum@southpark.la>, Amanda Irvine <laura@southpark.la>, Sergio Urena <s.urena@southpark.la>, Victor Gonzalez <Victor@southpark.la>
Subject: Draft FAQs

Hi all,

Attached are draft FAQs for the new website. If you have any ideas on topics to be added, or if you have any FAQs that have come up in the past, please shoot me an email or flag me down so we can add to it.

Thanks!

Priscilla Hsu
Operations Manager

South Park Business Improvement District
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1333 South Hope St, Los Angeles, CA 90015
priscilla@southpark.la | o. 213 663 1120
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24/7 DISPATCH: 866-560-9346

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